

Appl. No. : 9/375,867  
Filed : August 17, 1999

using the data indicating said series of user-directed events stored in the knowledge base to select help information from said help information database;

wherein said using step further comprises using an inference engine to test said rules against the data stored in the knowledge base to select appropriate help information.

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### **REMARKS**

With this amendment, Claims 26-31, 33, 35, 45-59 remain pending and Claim 34 has been cancelled. In the December 31, 2001 Office Action, the Examiner withdrew the indicated allowability of Claim 26-31, and 33 in view of newly cited references, and reopened prosecution. In addition, the Examiner objected to the present application under 37 CFR 1.172(a) because the assignee has not established its ownership interest in the patent for which reissue is being requested. The Examiner requested a certificate of correction be submitted for U.S. Reissue Patent RE37431. Claims 26-31, 33-35, 45-47, and 49-59 are rejected by the Examiner under 35 USC § 251 as being based on a defective reissue declaration. The Examiner rejected Claims 26-29, 31 and 33 under 35 USC § 102(b). The Examiner rejected Claim 30 under 35 USC § 103(a). The Examiner objected to Claim 34 as being dependent on a rejected base claim. The Examiner allowed Claims 35, 45-47, and 49-59. The Examiner, at page 13 of the Office Action, appeared to allow Claim 48, however the Office Action Summary does not indicate the disposition of Claim 48. Applicants assume that the Examiner did allow Claim 48.

#### **Discussion of Rejection of Claims 26-29, 30 31, 33, and the Objection to Claim 34**

Claims 26-29, 31 and 33 were rejected under 35 USC § 102(b). Claim 30 was rejected under 35 USC § 103(a). With respect to Claim 34, the Examiner objected to Claim 34 as being dependent on a rejected base claim. However, the Examiner stated that Claim 34 would be allowable if the limitations of Claim 34 were rolled up into independent Claim 26. In response, Claim 26 has been amended to include the limitations of Claim 34. Applicants respectfully submit that Claim 26 is therefore allowable over the cited art. Claims 27-29, 30-31 and 33, which depend from amended Claim 26 and further define amended Claim 26, are therefore also allowable over the cited art. Claim 34 has been cancelled and so the objection to Claim 34 has been rendered moot. Applicants therefore respectfully request that the Examiner withdraw the

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rejection of Claims 26-29, 30, 31, and 33, and to allow Claims 26-29, 30, 31, and 33 over the cited art.

Attached is a version of amended Claim 26 with markings to show changes made by the current amendment, entitled **VERSION WITH MARKINGS TO SHOW CHANGES MADE**, which follows the signature page of this Amendment. The markings, in the form of the complete underlining of Claim 26, are made in compliance with 37 CFR 1.121 and MPEP § 1453, which recites:

*An amendment of a "new claim" (i.e., a claim not found in the patent, that was previously presented in the reissue application) must be done by presenting the amended "new claim" containing the amendatory material, and completely underlining the claim. The presentation cannot contain any bracketing or other indication of what was in the previous version of the claim.*

As a courtesy to the Examiner, Applicants are providing the following version of Claim 26, showing changes made to Claim 26 by this amendment as compared to the previous version of Claim 26. The insertions are underlined and there are no deletions.

26. In a computer system, a method for selecting help messages for aiding a user of a computer program comprising the steps of:  
storing a help information database;  
monitoring a series of user-directed events from an input device;  
generating data indicating said series of use-directed events;  
storing said generated data in a knowledge base;  
testing said generated data against stored data, said stored data stored for the purpose of analyzing said generated data to determine appropriate help information;  
storing a plurality of rules for analyzing said generated data to determine appropriate help information; and  
using the data indicating said series of user-directed events stored in the knowledge base to select help information from said help information database;  
wherein said using step further comprises using an inference engine to test said rules against the data stored in the knowledge base to select appropriate help information.

Support for the amendment can be found in the specification of U.S. Patent No. 5,103,498, including, by way of example, at Column 2, line 66 to Column 12, line 40.

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Supplemental Reissue Declaration

Applicants intend to submit a Supplemental Reissue Declaration Under 37 CFR § 1.175(B)(1) upon allowance of the now-pending claims over the cited art.

Certificate of Correction for U.S. Reissue Patent RE37431

As required in the December 31, 2001 Office Action, a Certificate of Correction was submitted for U.S. Reissue Patent RE37431. The Certificate of Correction was submitted on March 28, 2002 to cite the current application.

Consent by Assignee

The Examiner objected to the present application under 37 CFR § 1.172(a), stating that the assignee has not established its ownership interest in the patent for which reissue is being requested. In response, submitted herewith is a CONSENT OF ASSIGNEE UNDER 37 C.F.R. §1.172 AND STATEMENT UNDER 37 C.F.R. §3.73(b) ("the Consent"), executed June 12, 2002, including documents that represent the entire chain of title of this invention from the inventors to the current assignee, Samsung Electronics Co., Ltd. The Consent is executed by Yong Soon Ihm of Samsung Electronics Co., Ltd. Applicants therefore respectfully submit that the assignee has established its ownership interest as required by 37 C.F.R. §1.172(a), and request that the Examiner withdraw the objection to the application under 37 CFR § 1.172(a).

In addition, a Power of Attorney executed by the current assignee is being submitted herewith.

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Summary

Applicants request that all the pending claims as amended be promptly allowed over the cited art and that the objection to the application under 37 CFR § 1.172(a) be withdrawn. Should there be any impediment to the allowance of the pending claims or to the withdrawal of the objection to the application under 37 CFR § 1.172(a) that could be resolved by a telephone conference, the Examiner is respectfully requested to call the undersigned attorney of record at (310) 407-3461 or at the telephone number provided below.

Respectfully submitted,

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Dated: June 20, 2002

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**VERSION OF CLAIMS WITH MARKINGS TO SHOW CHANGES MADE**

Claim 26 has been amended as follows.

26. (Added and Twice Amended) In a computer system, a method for selecting help messages for aiding a user of a computer program comprising the steps of:

storing a help information database;

monitoring a series of user-directed events from an input device;

generating data indicating said series of use-directed events;

storing said generated data in a knowledge base;

testing said generated data against stored data, said stored data stored for the purpose of analyzing said generated data to determine appropriate help information;

storing a plurality of rules for analyzing said generated data to determine appropriate help information; and

using the data indicating said series of user-directed events stored in the knowledge base to select help information from said help information database;

wherein said using step further comprises using an inference engine to test said rules against the data stored in the knowledge base to select appropriate help information.